

# Booking a Boat for Your Own Party or Event

### 1. Have a look at the **<u>Private Hire</u>** options that we offer

How many people are you anticipating?

Do you have a preferred boat?

Would you like catering on board?

# 2. <u>Contact us</u> to check availability and get a quote

Submit an enquiry at bristolpacket.co.uk

Call us on 0117 9268157

### 3. Confirm your booking

Once we have added your trip to the diary we will send you a Provisional Booking Confirmation by email with the details of your trip and information on how to pay **£150 deposit** to secure the booking.

All remaining hire, catering and bar costs are due on the day of the trip.

#### 4. Final preparations - One week before your trip please confirm:

Expected number of passengers

Catering & dietary requirements

Any additional requests

# **Cancellation Policy**

If you need to cancel your booking, the following terms and conditions will apply:

**Cancellation more than one month before the trip** Your deposit will be refunded in full by bank transfer (please allow up to 10 days).

#### Cancellation between two weeks and one month before the trip

Your deposit can be transferred to another trip on another date subject to availability and agreement with Bristol Packet Boat Trips staff.

#### Cancellation two weeks or less before the trip

Your deposit will not be refunded and you will not be able to move your deposit to another date or trip unless specifically agreed in writing by Bristol Packet Boat Trips staff.